



(07) 4939 1601 Reception Open 8:30am - 5:30pm Daily



#### **CHECK-IN & CHECK-OUT**

11am arrival for Camping & Van Sites ; 2pm arrival for Cabins & Glamping. 10:00am departure for all guests.

If leaving prior to 8:30am please leave keys in the slot next to the office door.

# OFFICE

After hours park emergencies, power & water contact numbers are displayed on the front office door.

Please leave a message on the monitored answering service and we will return your call.

### **CHILDREN & BIKES / SCOOTERS**

Children must always be supervised. Helmets are to be worn while riding within the park. **PETS** 

Dogs are welcome on our Camping & Van Sites only; must be always kept on a lead and outside of general areas (Pool, Amenities, BBQ & Kitchen). Conditions Apply.

# VEHICLES

Strictly 1 vehicle per guest. Other vehicles will be asked to relocate to the visitors parking area between Reception and Camp Kitchen. Poinciana's speed limit is 8km per hour.

### WATER

The water provided to sites is town water (regular hose fitting). Larger taps (painted red) provide bore water for our gardens.

Washing vehicles, vans or boats is not allowed within the park. There are two commercial carwashes available within Yeppoon. Private washing machines cannot be used.

# LAUNDRY

Open 6:30am to 9pm daily. Coins and washing liquid for machines are available at the office.

# AMENITIES

Closed for cleaning daily between approximately 11am and 2pm. Please use alternative amenities during these times.

Disable Bathroom is available, see reception for the access key (deposit required).

#### **POWER LEADS & CIRCUIT BREAKERS**

One 15 amp lead and plug per site.

If power issues or defects are suspected, management will inspect and provide assistance. 10 amp leads can be used can be connected to park bollards if your accommodation (tent, vehicle, camper trailer) is not hardwired, provided that an overload protection device is used. A portable power board with a circuit breaker, preferably an RCD safety switch, is to be always used. Portable power boards are available to purchase at the office.

#### BBQ

Available to all park residents and guests. Please be courteous to other guests and clean after use. No open fires are allowed within our park.

# KIDS ACTIVITIES / PARK & PLAYGROUND

Daniel Park (Cooee Bay Park) is located outside our Day Access Gate and is a great place for kids to play, have a picnic, or walk via on your way to Cooee Bay Beach & Wreck Point Lookout.

### NOISE

Noise limit from 9pm. Guests must ensure not to cause unreasonable disturbance to other Poinciana guests. No parties are to be continued after 9pm.

#### **DUMP POINT**

Guests must ensure waste products are captured and contained. These can be disposed of at the onsite dump room specifically for portable toilets/night buckets. Located on the south-eastern corner of the large amenities building.

#### **BUNK BEDS**

Children under 9 must not use the top bunk of the bunk beds.

### VISITORS

A visitors car park is provided. Located between the Office and Camp Kitchen. All visitors are to sign in & out when visiting the park.

### TV

All digital and free-to-air channels are available, as well as possibility to utilise Netflix, Disney+ and others with personal subscription.

# **CAMP KITCHEN & BBQ AREA**

Open 6:00am to 9:00pm daily. Includes vending machine. Guests must supply their own utensils. Items may be left in the refrigerator overnight. Also features a book exchange library.

#### WIFI

Free WIFI is available in/near the Camp Kitchen, Office & BBQ Areas. See reception for the regularly updated password.

#### **SWIMMING POOL**

Hours are 8:00am to sunset, daily. Please keep all pets and glass out of the pool area. Children under 12 must be always accompanied and supervised by an adult.

#### **GLAMPING AREA**

Including magnesium pool & gazebo area, is for private use of Glamping guests only.

#### ADDITIONAL TENTS

Due to live electricity & water lines running underground, no additional tents or structures are to be erected within the Glamping Area.

#### MAIL

Your mail can be redirected to Poinciana Tourist Park, 9 Scenic Hwy, Yeppoon, Qld 4703. Mail will be held at the office for collection.

Any breach of these Poinciana Tourist Park entry requirements may result in being asked to leave Poinciana.

Thank you for understanding that our team want all guests to have a safe, relaxing & enjoyable experience. Please help us keep our park in the best condition possible & report any issues you find to our staff.